

Welcome to Boon-Chapman Member Services!

www.boonchapman.com

From this website, you can verify eligibility, check claim status, order an ID card, view various documents relating to your plan, submit benefit questions, and much more.

For assistance, please call 800-252-9653.

To get started:

Please visit www.boonchapman.com and click on the “Continue to Site” button.

The screenshot shows the top of the Boon-Chapman website. The header includes the logo, navigation links (Home, Services, About, Logins), a date (Friday, October 18, 2013), and a search bar. Below the header is a blue navigation bar with an 'Announcement' icon and a 'Login' button. The main content area features a large announcement: 'We're proud to announce the NEW and IMPROVED Boon-Chapman Member Portal!'. This is followed by a graphic with a girl celebrating, surrounded by confetti. To the left of the girl are three blue circles with text: 'Create a new login and password', 'Access your information quickly', and 'Discover what's new!'. At the bottom of the graphic is a blue play button icon and the text 'Continue to Site....'. A red arrow points from the right side of the page towards the 'Continue to Site....' button.

Questions? Please call 1.800.252.9653

This is the Boon Chapman Member Services home page.
Once you are on the home screen, click on the "Member" button on the left side of the screen.

- Member
- Employer
- Broker
- Provider



Third Party Administrator since 1961.

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At Boon-Chapman, we believe that exceptional customer service matters. We have over 50 years of experience serving the needs of employer groups, however, we know one size does not fit all. Serving clients and their members is more than a department, it is the foundation upon which our company grows.

There are two questions that drive every major decision in our organization:

- Is it good for our customers?**
- Is it good for our employees?**

More than anything else, the affirmative answers to these questions drive our business decisions. Taking exceptional care of employers, employees, brokers and providers is not just about good business practice, it's about people serving people with honesty and integrity...and we're committed to it.



From the member page, please click on "Employee Services" to access the login page to enter our secure web portal login.

Choose from the following services:

Employee Services

- Claim Status
- Plan Benefits
- Prescription Information
- Eligibility Information
- Order an ID Card

Flexible Spending Account

Health Savings Account

Benny Card Account

Forms



TOOLS YOU CAN USE

Healthcare - The Healthcare Law and you.

Preventative Services - Under the Affordable Care Act, many insurers are required to cover certain preventative services at no cost to you.

Glossary - Uniform glossary and terms for summary of benefits and coverage.

Once on the login page, please click on "Sign Up" to create a new user account.

Welcome to Boon-Chapman Employee Services!



First time user? Click on Sign Up to create a new login and password.

Already a member? Log in to access your information.

User Name:

Password:

Login

[Sign Up](#)

[Forgot Password?](#)

Sign Up for your membership in 4 easy steps:

Step 1: "Agree" to the license agreement

Step 1 of 4: License Agreement

of and access to this website. By using this website, you are agreeing to be bound by this Agreement. In consideration of your agreement to these terms and for other valuable consideration, you are granted a nonexclusive, non-transferable, limited, terminable license to access and use the website under the laws of the United States. The producer of this website, Healthx Inc., reserves all rights not expressly granted in this Agreement.

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License Agreement
Please read the license agreement. Click 'Agree' to continue or 'Disagree' to go back to the login page.

Agree Disagree

Login Forgot Signup

Step 2: Validate your Account

If you are an **employee** – enter your date of birth, zip code, and your Member ID or SSN.

If you are a **dependent** – enter your date of birth, first name, the employee's date of birth, zip code, and Member ID or employee's SSN.

Step 2 of 4: Validation

Are you a Dependent?

* Subscriber Date of Birth:

* Zip:

* Subscriber Member ID or SSN (no dashes or spaces):

Validation
I understand that I am entering a site that contains protected health information. By accessing this site, I certify that I will be viewing either my own information, information for my dependent children under age 18, or information for dependents who have given me express permission to do so.

Previous Next Cancel

Step 3 of 4: Create User ID (Username) and Password

* Username:

* Email Address:

* Confirm Email Address:

* Password:

* Confirm Password:

Account

Username: Must be at least 3 characters in length and start with a letter. Characters accepted are: alpha-numeric, . (dot), -(dash) and @

Email: Please enter your full email address, for example: name@domain.com

Password: Must be at least 8 characters in length, including alpha-numeric characters and any of the following special characters: -_!#\$%&*~^!\?/+

Step 3: Create your username and password

Refer to the box on the right for username and password requirements.

You must also select 3 security questions and fill in the appropriate answers in case you ever need to reset your password.

Security Questions

-- Select Question --	<input type="text"/>
-- Select Question --	<input type="text"/>
-- Select Question --	<input type="text"/>

[Previous](#) [Next](#) [Cancel](#)

Step 4: Verify your information

Review your information and click "Finish" to complete your registration.

Step 4 of 4: Verify

Registration Complete.

Username:

First Name:

Last Name:

E-Mail Address:

Address:

[Previous](#) [Finish](#) [Cancel](#)

Registration is complete!

You are now on your home page where you can access a wealth of information and tools.

The screenshot shows the BoonChapman Employee portal home page. At the top right, it says "You are currently logged in as: BoonChapman Employee" with links for "Messages (0)", "Profile", and "Logout". Below this is a navigation bar with links: "Home", "My Benefits", "My Documents", "Access Authorization", "Pharmacy Network", "Provider Networks", and "Customer Service". The main content area is divided into several sections: "My Eligibility" with fields for Member Name, Group Number, Group Name, Effective Date, Termination Date, Tier, and Benefit Package; "My Dependents"; "Recent Claims" with a table showing Claim Number, Claim Status, Service Date, Provider, Total Charges, and My Responsibility; "Quick Links" with links to My Eligibility, My Claims, Grant Access to my account, Request a permanent ID Card, MedLinePlus, and HealthcareBlueBook; and "Frequently Asked Questions" with links to "How do I contact Boon Chapman?" and "Is this website secure?".

My Benefits

View your eligibility and claims data, amounts applied towards deductible and plan benefits.

My Documents

View your Summaries of Benefits and Coverage (SBC), plan documents and other important documents.

Access Authorization

Grant or deny authorization to your family members to access your claims information.

Pharmacy Network

Quick link to your pharmacy network.

Provider Networks

Find a provider in your network.

Customer Service

Request an ID card, obtain contact information, or submit general questions to customer service.