

Summary Delta Health System Financial Assistance Policy

Screening for Financial Assistance

Delta Health System will provide uninsured and underinsured patients an opportunity to meet with a financial counselor who will provide assistance with identifying any source of payment for their hospital bill. This assistance may include filing an application for Medicaid, Disability, or other government programs. In addition, self pay patients are provided care at a discount rate as outlined in the Financial Assistance Policy.

Patients That May Qualify

Eligibility for charity care will be considered for those individuals who are uninsured, underinsured, ineligible for any government health care benefit program, and who are unable to pay for their care, based upon a determination of financial need in accordance with poverty income guidelines issued by The U.S. Department of Health and Human Services as outlined in the Financial Assistance Policy. The granting of charity shall be based on an individualized determination of financial need, and shall not take into account age, gender, race, social or immigrant status, sexual orientation or religious affiliation.

Method by Which Patients May Qualify for Charity Care

- Financial need will be determined in accordance with procedures that involve an individual assessment of financial need.
- Include an application process, in which the patient or the patient's guarantor are required to cooperate and supply personal, financial and other information and documentation relevant to making a determination of financial need.
- Include the use of external publically available data sources that provide information on a patient's or patient's guarantor's ability to pay (such as credit scoring).
- Include reasonable efforts by Delta Health System to explore appropriate alternative sources of payment and coverage from public and private payment programs and to assist patients to apply for such programs.
- Take into account the patient's available assets and all other financial resources available to the patient, and include a review of the patient's outstanding accounts receivable for prior services rendered and the patient's payment history.

For more information regarding the Financial Assistance Policy or to obtain an application for charity care, please call 662-725-2148.