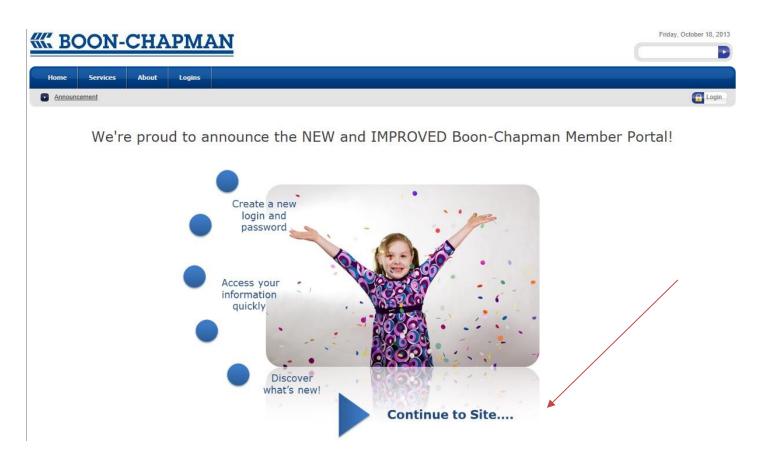
Welcome to Boon-Chapman Member Services! www.boonchapman.com

From this website, you can verify eligibility, check claim status, order an ID card, view various documents relating to your plan, submit benefit questions, and much more.

For assistance, please call 800-252-9653.

To get started:

Please visit <u>www.boonchapman.com</u> and click on the "Continue to Site" button.



This is the Boon Chapman Member Services home page.

Once you are on the home screen, click on the "Member" button on the left side of the screen.





At Boon-Chapman, we believe that exceptional customer service matters. We have over 50 years of experience serving the needs of employer groups, however, we know one size does not fit all. Serving clients and their members is more than a department, it is the foundation upon which our company grows.

There are two questions that drive every major decision in our organization:

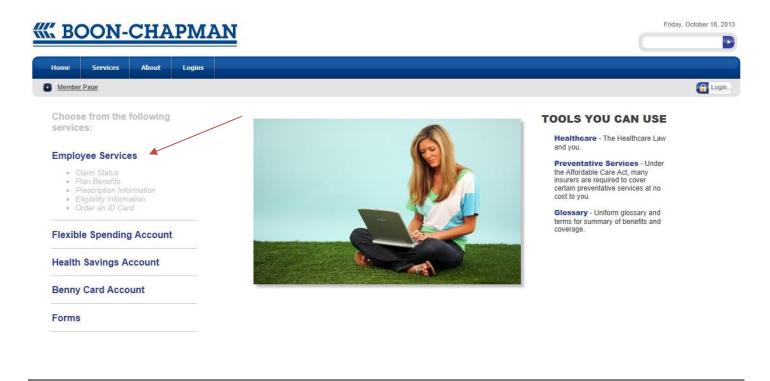
Is it good for our customers?

Is it good for our employees?

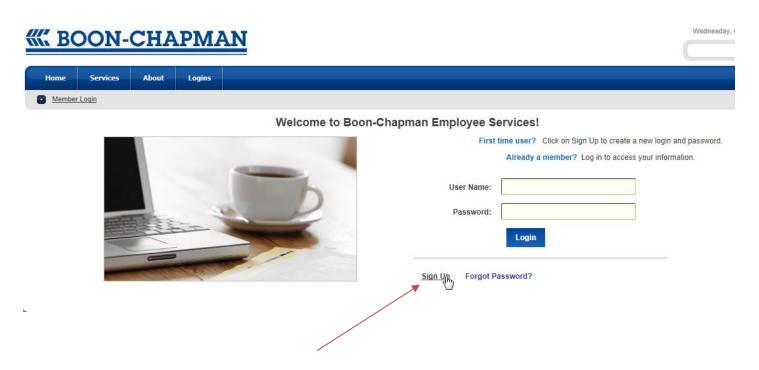
More than anything else, the affirmative answers to these questions drive our business decisions. Taking exceptional care of employers, employees, brokers and providers is not just about good business practice, it's about people serving people with honesty and integrity... and we're committed to it.



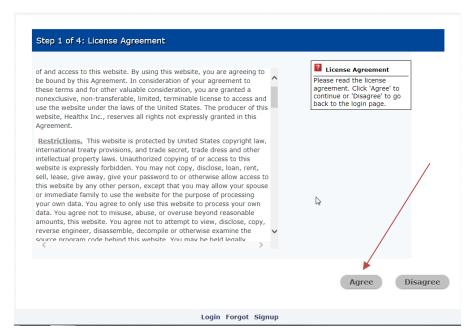
From the member page, please click on "Employee Services" to access the login page to enter our secure web portal login.



Once on the login page, please click on "Sign Up" to create a new user account.



Sign Up for your membership in 4 easy steps:

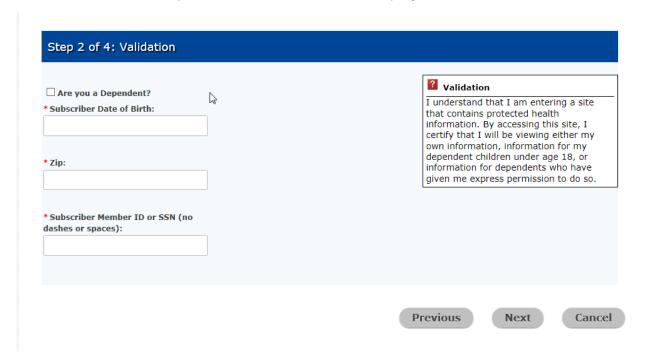


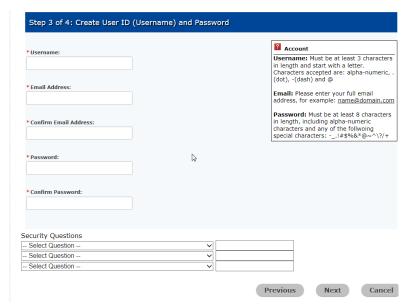
Step 1: "Agree" to the license agreement

Step 2: Validate your Account

If you are an employee - enter your date of birth, zip code, and your Member ID or SSN.

If you are a *dependent* – enter your date of birth, first name, the employee's date of birth, zip code, and Member ID or employee's SSN.





Step 3: Create your username and password

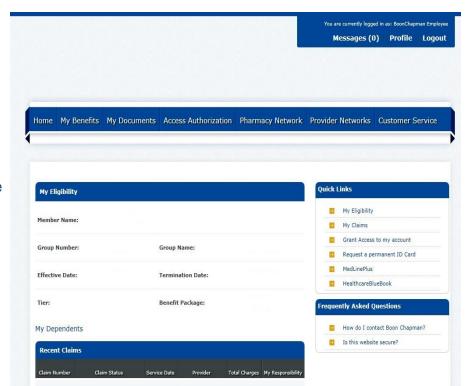
Refer to the box on the right for username and password requirements.

You must also select 3 security questions and fill in the appropriate answers in case you ever need to reset your password.

Step 4: Verify your information

Review your information and click "Finish" to complete your registration.





Registration is complete!

You are now on your home page where you can access a wealth of information and tools.



View your eligibility and claims data, amounts applied towards deductible and plan benefits.

My Documents

View your Summaries of Benefits and Coverage (SBC), plan documents and other important documents.

Access Authorization

Grant or deny authorization to your family members to access your claims information.

Pharmacy Network

Quick link to your pharmacy network.

Provider Networks

Find a provider in your network.

Customer Service

Request an ID card, obtain contact information, or submit general questions to customer service.